



Creative Problem-Solving – Code Name: Enigma

Insanity, as Einstein described it, is doing the same thing over and over again and expecting different results. Individuals and teams can get stuck in a rut by repeating the same actions time and time again, and getting nowhere - but business results cannot wait. What organizations need are teams of individuals who can diagnose problems, learn from their mistakes, self-correct, and respond by continually improving processes and outcomes. This requires people who are willing and able to challenge the processes in place by examining them closely for ways to improve them.

In Eagle's Flight's engaging experiential learning program, *Code Name: Enigma*[™], participants will be equipped with the skills to analyze and effectively solve problems, as well as seek new ways to improve. Your employees will begin to see, through a powerful hands-on experience, that by applying creative problem-solving, they are able to make better decisions and recommendations. They will also learn to systematically work through problems to identify opportunities to improve processes and, in turn, outcomes for your organization.

THE OUTCOME

Individuals will return to work with the ability, tools, and confidence to:

- Critically analyze and effectively solve problems, while continually seeking ways to improve
- Identify creative, innovative ways to improve processes and execute them
- Develop a common team language and use it to communicate with each other more effectively
- Respond rapidly and successfully to unexpected challenges or changes
- Apply the lessons learned in Code Name: Enigma to consistently outperform team standards

THE DETAILS



3 - 4 hour
program



10 - 5,000
participants



Ideal for
training and
corporate events



Customization and
delivery options
available



Post-course
reinforcement
available

THIS ISN'T YOUR ORDINARY LEARNING EXPERIENCE

An Eagle's Flight experiential learning program is unlike anything you or your participants have seen before – it's not another lecture, case study, or role-play. It's an immersive, learn-by-doing experience, where the learning is embedded in an engaging theme intentionally and apparently unrelated to participants' work environments. Why do we do this? It allows participants to simply be themselves in the experience, and act as they normally would at work. This is where true behavior change begins.

By personally experiencing the results that come from applying their existing behaviors, participants see the link between their performance in the experience and the changes they need to make to maximize performance at work. A powerful debrief reinforces the lessons learned in the experience and shows how to apply those lessons back on the job. New competencies are developed, learnings are retained, and individuals are more likely and better able to enthusiastically apply their new knowledge to improve their day-to-day performance.



"The use of your experiences to build understanding and conviction is an Eagle's Flight trademark; and one which, in my opinion, is a true differentiator that sets you apart from all others in your field."

Marc Caira, Vice Chair, Restaurant Brands International



Left with questions? Wondering what a partnership could look like? Give us a shout!

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