



Interpersonal Communication Skills - Configs

Effective interpersonal communication is a skill that is imperative for everyone, regardless of role or tenure. Effective and pragmatic communication drives productivity and results, as employees are equipped to convey their ideas in ways that drive effective decision-making, inspire teamwork, and motivate action. In Eagle's Flight's experiential exercise, *Configs™*, teams of participants will be challenged to achieve complete and accurate understanding as quickly and efficiently as possible. The results they achieve will bring to light how effective communication positively impacts real-world outcomes and performance. Experiential and skills training are fused into one exciting and practical exercise to increase participant awareness and teach new skills.

THE OUTCOME

Individuals will return to work with the ability, tools, and confidence to:

- Build a high-performance team through effective communication
- Seek and achieve a deeper understanding in less time
- Improve accuracy and efficiency with clear communication that ensures it's done right the first time
- Avoid misunderstandings and failures by seeking clarity and asking thoughtful questions
- Drive team cohesion and morale through open lines of communication



Left with questions? Wondering what a partnership could look like? Give us a shout!

Toll-Free North America: 1-800-567-8079 • International: +1-519-767-1747 • www.eaglesflight.com
Asia Pacific: +65-6805-0668 • Europe: +44 (0) 1753-533010 • South America: +55-11-3050-2210

THE DETAILS



1 hour
program



10 - 1,000
participants



Ideal for
training and
corporate events



Customization and
delivery options
available



Post-course
reinforcement
available

THIS ISN'T YOUR ORDINARY LEARNING EXPERIENCE

An Eagle's Flight experiential learning program is unlike anything you or your participants have seen before – it's not another lecture, case study, or role-play. It's an immersive, learn-by-doing experience, where the learning is embedded in an engaging activity. Why do we do this? It allows participants to simply be themselves in the experience, and act as they normally would at work. This is where true behavior change begins.

By personally experiencing the results that come from applying their existing behaviors, participants see the link between their performance in the experience and the changes they need to make to maximize performance at work. A powerful debrief reinforces the lessons learned in the experience and shows how to apply those lessons back on the job. New competencies are developed, learnings are retained, and individuals are more likely and better able to enthusiastically apply their new knowledge to improve their day-to-day performance.



"The use of your experiences to build understanding and conviction is an Eagle's Flight trademark; and one which, in my opinion, is a true differentiator that sets you apart from all others in your field."

Marc Caira, Vice Chair, Restaurant Brands International



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