



Removing Silos for Teamwork and Trust - Promises, Promises!

No one is an island within any organization. Working counter to this is the reality that people tend to build borders where they can't see beyond their own job and immediate needs to their vital role within the greater organization. When this attitude spreads, the symptoms are obvious: distrust, self-serving behavior, and broken commitments. The results of those trends are worse: compromised quality, minimal productivity, and terrible customer service.

In Eagle's Flight's engaging experiential learning program, *Promises, Promises!*[™], participants are put to the test to overcome distrust, barriers, and flawed communication to ensure that they meet their commitments. Through the power of experiential learning, participants see the importance of being a truly united organization - one where trust and collaboration reign and organizational objectives are exceeded. As a result of the experience, participants develop key skills based in productive collaboration, open communication, and results-focused teamwork.

THE OUTCOME

Individuals will return to work with the ability, tools, and confidence to:

- Think in the best interest of the group over personal interests - from a "me" mentality to a "we" perspective
- Operate efficiently within a culture of mutual trust
- Negotiate to generate mutually beneficial results and productive partnerships
- Align efforts to achieve individual, team, and organizational goals
- Collaborate and communicate with a focus on the "big picture" to deliver exceptional internal and external service

THE DETAILS



3 - 4 hour
program



20 - 5,000
participants



Ideal for
training and
corporate events



Customization and
delivery options
available



Post-course
reinforcement
available

THIS ISN'T YOUR ORDINARY LEARNING EXPERIENCE

An Eagle's Flight experiential learning program is unlike anything you or your participants have seen before – it's not another lecture, case study, or role-play. It's an immersive, learn-by-doing experience, where the learning is embedded in an engaging theme intentionally and apparently unrelated to participants' work environments. Why do we do this? It allows participants to simply be themselves in the experience, and act as they normally would at work. This is where true behavior change begins.

By personally experiencing the results that come from applying their existing behaviors, participants see the link between their performance in the experience and the changes they need to make to maximize performance at work. A powerful debrief reinforces the lessons learned in the experience and shows how to apply those lessons back on the job. New competencies are developed, learnings are retained, and individuals are more likely and better able to enthusiastically apply their new knowledge to improve their day-to-day performance.



"The use of your experiences to build understanding and conviction is an Eagle's Flight trademark; and one which, in my opinion, is a true differentiator that sets you apart from all others in your field."

Marc Caira, Vice Chair, Restaurant Brands International



Left with questions? Wondering what a partnership could look like? Give us a shout!

Toll-Free North America: 1-800-567-8079 • International: +1-519-767-1747 • www.eaglesflight.com
Asia Pacific: +65-6805-0668 • Europe: +44 (0) 1753-533010 • South America: +55-11-3050-2210