

ITALIAN-SPEAKING FACILITATOR

You're an Italian speaking Facilitator, seeking work in an organization that will empower you to put your skills to use in an area of the business that truly impacts the bottom line.

Reporting to the Director of Facilitations, you are an ambitious and energetic individual, with a heart for inclusion, looking to use your facilitation experience to enrich the lives of our diverse clients. You will have the opportunity to deliver Eagle's Flight's world class programs to our clients, while simultaneously providing excellent customer service and support to those clients.

Sound judgement, accountability, and the ability to manage competing priorities will be critical to your success. Our team moves quickly. So we need someone who builds trust through competence, and brings initiative and tenacity to everything they do.

This is a part-time contract position where work is available as required.



Sound like you? If so, find more details on the following page.

Major Responsibilities:

- Accountable for world-class delivery of Eagle's Flight programs
- Create a safe environment while encouraging and challenging participants
- Partner with both Eagle's Flight and clients to deliver the promised outcome
- Develop proficiency in delivering programs, and commit to continually honing your skills
- Contact customers, complete expenses, send notes and maintain communication with internal Eagle's Flight teams
- Promote and represent Eagle's Flight culture
- Demonstrate commitment to absolute quality when delivering programs
- Provide excellent customer service and support client needs

Experience Skills and Responsibilities:

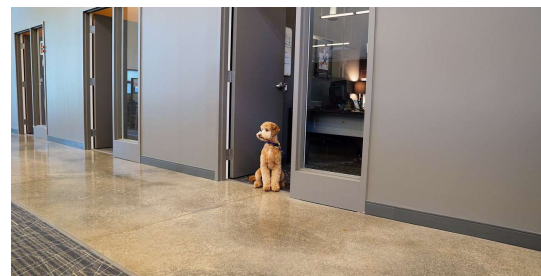
- Must be fluent in Italian
- Experience working with diverse groups of people
- Experience delivering content on an online platform, in engaging and creative ways
- Demonstrated ability to learn and adapt to new online platforms to deliver content
- Excellent oral and written communication skills
- Facilitation skills and previous facilitation experience, preferably in experiential training
- Ability to bring business relevance to program learnings
- Ability to "think on your feet" and transform group discussions into powerful solutions
- Strong business acumen
- Demonstrated ability to be engaging and approachable
- Superior ability to listen and understand client needs

About the Team You'll Be Joining

*Exceptional Service · Absolute Quality · Genuine Friendliness
· Leadership Excellence · Ethical Profit*

Our team is renowned for the ownership they take in the quality of their work and delivering incredible outcomes together. As a result, we are a close knit family that is energetic, and collectively own creating a positive environment. We do this through our strong commitment to our values.

Eagle's Flight employees who demonstrate high performance and commitment have the opportunity for career development and advancement within our team.



If this sounds like you, we'd love to hear from you!

To apply, please send the following **three things**:

1. Cover letter
2. Résumé
3. 1-2 minute video telling us about yourself **AND** one experience you've had working with diversity and inclusion.

Applications can be sent to comesoarwithus@eaglesflight.com. Please include **Facilitator** in your subject line.

We thank all applicants for their interest; however, only those selected for further consideration will be contacted. If you are a person with a disability and require accommodation to successfully apply, please email us to make your accommodation request.