

PRACTICAL LEADERSHIP™

**DAY 1**

Creating a Culture of Accountability

OVERVIEW

Creating a Culture of Accountability sets the stage for participation in the Practical Leadership program, highlighting expectations, objectives, and the focus on personal growth and goals.

Recognition of the ways in which organizational culture is created and cultivated, as well as insight into a leader's impact on organizational culture, is uncovered through a series of activities that drive personal reflection. Trust is the foundation that allows leaders to build a culture of accountability. Awareness and deeper understanding is achieved through group reflection around the factors that build and break trust in the workplace. As the day unfolds, participants use the results from their Leadership Development Assessment to help understand the current reality and perceptions of their ability to demonstrate key leadership behaviors. Using this data as a baseline, participants begin to prepare personal action plans that address their own personal goals for growth.

KEY LEARNINGS

- Distinguish the difference between leadership and management
- Explore situations that require the use of leadership skills and those situations that require the use of management skills
- Define the qualities of a great manager/leader
- Identify the factors that create a culture of accountability where employees consistently do what they say they will do
- Discover actions that get in the way of creating an accountable culture, including what individuals can do to avoid those actions
- Create a personal action plan that identifies participants' leadership strengths and areas for personal development

“Best leaders understand that their accountabilities include getting the greatest potential (contribution and effort) from their employees with a focus on building a culture of accountability.”



Toll-Free North America: 1-800-567-8079 • **International:** +1-519-767-1747 • **www.eaglesflight.com**
Asia Pacific: +65-6805-0668 • **Europe:** +44 (0) 1753-533010 • **South America:** +55-11-3050-2210